



Clinic Day Instructions

Carefully following the instructions provided ensures your drop-off/pick-up experience is a positive one and that everything runs smoothly for all, especially our feline friends.

- We look forward to greeting you and your cat(s) on the **first Monday of the month**. (Pre-registration is required)
- **Please arrive by 7:00 am** at the following address where the Humane Society of Charlotte will pick-up for transport:
19706 One Norman Blvd - Cornelius, NC 28031
This will be in the front parking lot of a shopping center – at the far end.
[Click here for a map](#)
- Should you realize that you are going to run late or not make it at all, please call 704-877-7779, ASAP and leave a brief message. Messages will be checked prior to transport departure.
- Feral cats should be in “covered” traps
- Please **bring a clean towel** to be placed in the trap for warmth during recovery
- Friendly stray or owned cats must be in a clean, durable, plastic pet carrier **with a clean towel** for warmth during recovery, one cat to a carrier. Please, no cardboard pet carriers, dog crates, boxes, or kitty litter inside of any pet carriers.
- Before leaving home please check and then “re-check” that your trap/carrier is securely closed/latched and recheck yet again before exiting your car with the animal.
- All traps must remain “fully” covered at all times from trapping, overnight holding through transport, and then return transport, overnight holding to return to site of origin.
- Under no circumstances should any trap/carrier be opened at any time, nor should you place your fingers inside of a trap.
- On arrival at drop-off point, place covered trap/carrier in line on covered sidewalk area. Please carefully read and understand the entire form before signing your name. Fill out only the top portion of the admission form, sign and date. Completed/signed admission form should be placed on top of respective trap/carrier.

- Should you wish to take advantage of optional services such as FIV/FeLv combo-testing, micro-chipping or the pre-anesthesia blood panel (required for any pet over seven years of age) please let volunteer know to ensure proper boxes are ticked and additional paperwork signed. Volunteers will then place a tape with your cat's name and your last name exactly as it appears on your admission form on each trap/carrier and will be available to assist/answer questions.
- Payment is due in full prior to transport departure, sorry, no exceptions. Cash or check made payable to Lake Norman Lucky Cat. Additional fees for medication and/or medical treatments may apply. Payment of any additional fees is expected at time of pick-up.
- Surgery recovery instructions for both ferals and stray and owned cats will be provided at time of pick-up. Should your cat experience an emergency situation, please immediately contact your local veterinarian or the closest emergency veterinary facility or if during business hours go in person, no phone calls, to the deLisser clinic at 8315 Byrum Dr., Charlotte, NC 28217.
- Humane Society of Charlotte will return cats the same day right around 4:30 pm.

On behalf of the Lake Norman Lucky Cat Program, "thank you" for responsibly taking the initiative to make your cat(s) a Lucky Cat(s), improving their quality of life through spay/neuter/vaccinate, making them better neighbors and allowing them to co-exist peacefully within our community. Thanks to you, there will be fewer kittens in our shelters and on our streets and we again sincerely thank you for taking your time to assist in this effort.